



support@fesports.co.nz 09 8844 882 / +61 7 3118 9000

WARRANTY CLAIM

(Use other side of page, or attach if needed)

Return Authorisation Form for NZ items --- by REQUEST ONLY

WITH PROOF OF PURCHASE ATTACHED Items sent without authorisation risk being returned to you. DO NOT return without RA# OR Date: RA# QUOTE FOR REPAIR (Obtained from FE Sports Online Support Centre) Dealer Name: Staff Member: Return Address: City, State, Postcode: **Customer Name: Customer Phone: Customer Email:** ITEMS MUST BE WITHIN THE WARRANTY PERIOD PROOF OF PURCHASE MUST BE ATTACHED (Otherwise service charges may apply) Product: Serial Number: Description of Fault: (the more detailed information you provide here at the outset, the faster things will process)

HEALTH & SAFETY REQUIRES HEART RATE STRAPS BE PUT IN A PLASTIC BAG

RETURN ADDRESS

For Couriers / Postal

FE SPORTS NZ 31 Chafer Place Unit 1, Burbush **Hamilton 3288 New Zealand**

(don't forget to add your RA# to the bag/box)

RETURNS WITHOUT Return Authority NUMBERS MAY BE REJECTED AT CUSTOMER EXPENSE

Service Department Use only